

Carer Orbit-Edumate Feature Updates July 2026

Most schools are using our Carer Orbit app and have been enjoying the current feature set. On the launch of Carer Orbit we promised an ongoing development roadmap - thanks for providing your feedback and suggestions! We've continued to make new features available to you.

We're pleased to announce another new batch of Orbit-Edumate functionality to further enhance your Carers' communications experiences with your school.

Update My Details now in Carer Orbit

This major item has been on our development roadmap since the beginning. Carers no longer need to go to the web Parent Portal to update their personal details and those of their children. Everything can be done via the mobile phone app.

Setup required

If you've configured Update My Details for the web application and have enabled access to it for your portal carers, you've already done the setup for this feature.

We'd encourage any schools not currently using Edumate's Update my Details to consider it now, as the process is now convenient for carers and very efficient for staff. Schools can select which fields Carers can update as decided. Contact the Edumate Support Team and we'll assist you with this.

For Carers, grant the Edumate ACL "Can Update My Details".

(For further information on Update My Details setup, refer to [NEW! Update My Details User Guide](#))

Using the feature

Carers can access Update My Details in Carer Orbit:

- from their Profile page (bottom right);
- from inside an event permission request;
- 3

They will see the fields that the school has enabled in Classic>Setup>Edumate Admin>Portal Settings>Update My Details Settings.

Particular attention has been paid to the user experience in the Orbit version - it contains several enhancements over the web version.

Submissions via Carer Orbit are processed by the school as is currently in place:

- Nominated approvers are notified by a Newsfeed Post that a new submission has been made.
- Click on the Post to access the Update My Details Approver screen.
- Approve or reject or edit changes in this interface.

Carer's view from Orbit

Events Permissions - require confirmation of student Medical Details

Schools can now require carers to confirm the accuracy of student Medical Details before granting permission for selected events.

Using the feature

When you make an event which has "Edumate Manages Carer Permissions" enabled, you are now able to check a box that will enforce this feature.

System Options

- ☒ Edumate manages Carer permission
 - ☐ Days before the event - Send **Initial** Reminder Notification (Carer Orbit)
 - ☐ Days before the event - Send **Final** Reminder Notification (Carer Orbit)
 - ☐ Include transport options in Carer Orbit permission request
 - ☒ **Require Medical Information confirmation by Carer**
- 

When this option is enabled, carers cannot submit a GRANTED response to the event permission request unless the confirmation box has been checked.

Carer's view from Orbit

In Carer Orbit, Carers will be presented with a checkbox to confirm their child's medical information is up to date.

They will also have the opportunity to go to Update My Details directly from the Event permissions screen to check or update student medical information.

Events Transport Options Enhancement

We recently added the ability for carers to submit "Transport to" and "Transport from" information for an event via Carer Orbit.

We've enhanced this feature: previously, one common set of options were presented for all events. Now schools can select applicable transport methods on a PER EVENT basis, from a master list maintained by the school.

Setup required

The existing EDIT LISTS table EVENT_TRANSPORT is used to build a list of all transport methods that MAY be applicable for any event. This is your master list.

Edit Lists

Table List

EVENT_TRANSPORT

Add new record

Show

10

entries

Search:

EVENT_TRANSPORT_ID	EVENT_TRANSPORT	
1	Own Transport	
2	Bus	
3	Train	
4	Walk	
5	Batcopter	

Using the feature

When you create a new event, on the General tab:

- Check "Edumate Manages Carer Permission"
- Check "Include Transport Options..." Your master list will appear.
- Check the options you want to offer to Carers for THIS event.

System Options

- ☒ Edumate manages Carer permission
 - ☐ Days before the event - Send **Initial** Reminder Notification (Carer Orbit)
 - ☐ Days before the event - Send **Final** Reminder Notification (Carer Orbit)
- ☒ Include transport options in Carer Orbit permission request
 - ☒ Batcopter
 - ☐ Bus
 - ☒ Own Transport
 - ☐ Train
 - ☒ Walk

Carer's view from Orbit

In Carer Orbit, the options you have checked for the event will be available for selection by Carers.

Media Permissions - collect via Update My Details in Carer Orbit

Up until now, Edumate had one single field to represent Carer's wishes regarding use of their child's image by the school.

Based on customer feedback, we've now enabled schools to establish multiple categories for "Media Permissions". For each category, carers can say YES or NO using Update My Details in Carer Orbit.

History and full auditing of past states for media permissions settings is supported for each student.

Setup required

1. A new EDIT LISTS table has been established - MEDIA_PERMISSIONS. Create a row for every different permission category you want to present to Carers and record in Edumate. Sort order will influence the order of the items in both the Carer and Staff interfaces. Retired Flag = 1 will retain the record for history, but make it unavailable for current and future use.

Edit Lists

Table List MEDIA_PERMISSION

Add new record

Show 10 entries

Search:

MEDIA_PERMISSION_ID	MEDIA_PERMISSION	SORT_ORDER	RETIRED_FLAG	
1	School Newsletter	1	0	
2	Social Media	2	0	
3	Mass Media	3	0	

- You also need to edit your Update My Details Settings in Classic>Setup>Edumate Admin>Settings>Portal Settings. A Media Permissions row has been inserted for you to control access by Carers.

My Child Details

Media Permissions

SECTION



- Carer Users will need ACL "Update My Details".
- School staff who will process and approve Update My Details submissions need ACL/s (as needed):
 - Approve Carer Contact Details
 - Approve Student Contact Details (unlikely)
 - Approve Staff Contact Details
 - Approve Other Contact Details (unlikely)
- To enable access by staff to view and edit the new media permissions section directly in the staff Edumate interface, ensure they have ACL "Students: Student Basics" (VIEW or EDIT). Likely, the right staff will already have this ACL.

Using the feature

Setup and management screens have already been described above.

Carer Users will find a Media Permissions section within each student's record in Update My Details.

Staff who are assigned to process and approve Update My Details submissions by carers will receive a To Do post in their Newsfeed (no change here).

Staff can view the current record of Media Permissions as they apply to a particular student on the student's PROFILE Tab - under their photo and any alerts.

BOROUGHES, Kyan Yair (Kyan)
(Current 2026 Year 12)

- Profile
- General

Student Info

Do not use photo

Age
23 years, 11 months

- Alerts
- Medical
- Disability
- Other / Pastoral
- Learning

Media Permissions

YES

School Newsletter

NO

Social Media

Not Set

Mass Media

Staff with permission to EDIT Media Permissions can do this by accessing the student's STUDENT tab. The new section is found above the Enrolment Information section.

BOROUGHES, Kyan Yair (Kyan)
(Current 2026 Year 12)

- Profile
- General
- Student
- Relations
- Financial
- Groups
- History

Media Permissions

School Newsletter	Social Media	Mass Media
Yes	No	Not set

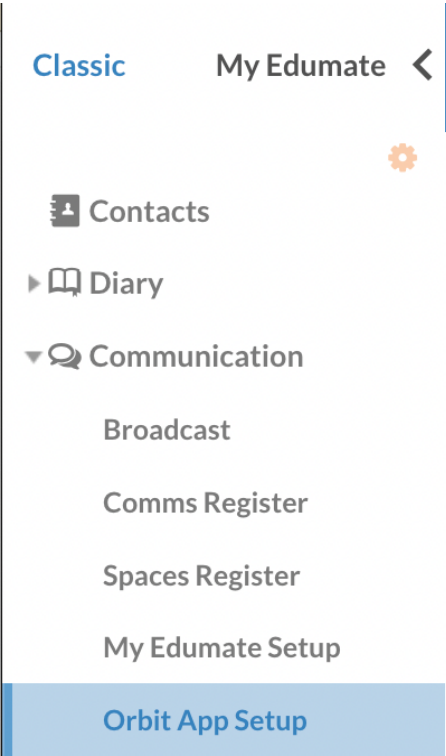
Enrolment Information

Date Entered	Date Info Sent	Applied Date	Expected Form
	05/02/2006	04/04/2006	2007
			2007 Kindergarte

Carer's view from Orbit

New Orbit App Setup screen, including Homescreen preview

To make the "look and feel" settings of Carer Orbit more accessible for non-System Admins (such as marketing staff), we've added a new screen under the Communication Menu. This prevents the need to give the App Manager Administrator permissions to access all API endpoints in Edumate.



This page also features a real-time PREVIEW of the Homescreen, so users can see how their changes will look immediately.

Classic My Edumate < boroughs Contact

School Admin ? +

Contacts

Diary

Communication

Broadcast

Comms Register

Spaces Register

My Edumate Setup

Orbit App Setup

Attendance

Learning

Welfare

Enrolments

Foundation

Finance

Setup

Tiles Definition

Tile Name	Tile Type	Target	Sort Or...	Icon Type
Newsfeed	Feature	Newsfeed	1	Preset
Absences	Feature	Absences	2	Preset
Events	Feature	Events	3	Preset
THAC Website	School Link	THAC We...	4	Cust...
NESA Curriculum	School Link	NESA Cur...	5	Cust...
uniform shop	School Link	Uniform S...	6	Cust...

ADD NEW

Live preview

Junior School

THOMAS HASSALL ANGLICAN COLLEGE

Newsfeed Absences Events

THAC Website NESA Curriculum uniform shop

Home Student Calendar Progress Profile

Setup required

Grant the new ACL "Orbit App Setup" to users who are to have access to this screen.

Using the feature

Go to Classic>Communication>Orbit App Setup.

Choose the Orbit App you want to configure.

Make your changes - remember to SAVE!

To PREVIEW, click the icon at bottom right of the screen.

Absence in Advance - optional limit in days in Orbit

Some schools have requested we allow for a limit to the number of days absent in advance Carers can submit online.

This new feature is optional and allows for inclusion of a custom school-based message and a hyperlink in the response provided by Carer Orbit.

Setup required

Use the new Orbit App Setup screen.

Scroll to the bottom to find the "School-wide Carer Orbit Settings" section.

Under "Attendance - Absence in Advance", enter your desired maximum days, school comment and link as desired. To have no limit, leave the number of days field EMPTY.

Remember to SAVE your settings.

Attendance — absence in advance

- ☒ Enable Carer absence submissions in advance / future dates (Carer Orbit app)
- ☐ ALLOW submission when a Task is scheduled on the same day
- ☒ ADVISE carer but allow submission
- ☐ DISALLOW submission

Maximum consecutive school days that can be requested in advance (blank = no limit)

3

Message shown to the carer when the limit is exceeded (optional)

Your request has exceeded the maximum number of days allowed via the app. Please use the following link or contact the school.

126 / 500

Link shown with the message, e.g. a leave form URL (optional)

<https://rmwilliams.com/au>

Carer's view from Orbit