Overview of Update 2026-11

Hi all,

Case Management almost here

Case Management is coming to Edumate, starting with Alleged Bullying Response, built to help schools meet the NSW anti-bullying requirements that apply to all NSW schools, from Term 1 2027.

Every report becomes a managed matter: triaged by risk level, assigned to an owner, worked through actions with due dates and reminders, and guided by prompts that flag when a required step, such as informing parents or recording a protective action, is still outstanding.

Before a matter closes, staff confirm each required step against a checklist and record sign-off, leaving a complete, confidential timeline of who did what and when, ready for any review or audit. We will release this new feature in early December 2026, in time for you to start using it in 2027.

This month's highlights

- Medical Centre: see a student's recent sickbay history at the moment you admit them. The sickbay preview screen now lists the dates that the student has been in sickbay in the past 14 days, so the third headache in a fortnight is obvious without leaving the sickbay screen.
- Australian Curriculum Version 9.0 is here. A new EDU tool imports ACARA's version 9.0 curriculum, replacing the 8.3 content we have carried until now.
- Attendance - absence duration display values have been refined - see below for details.

Also coming soon

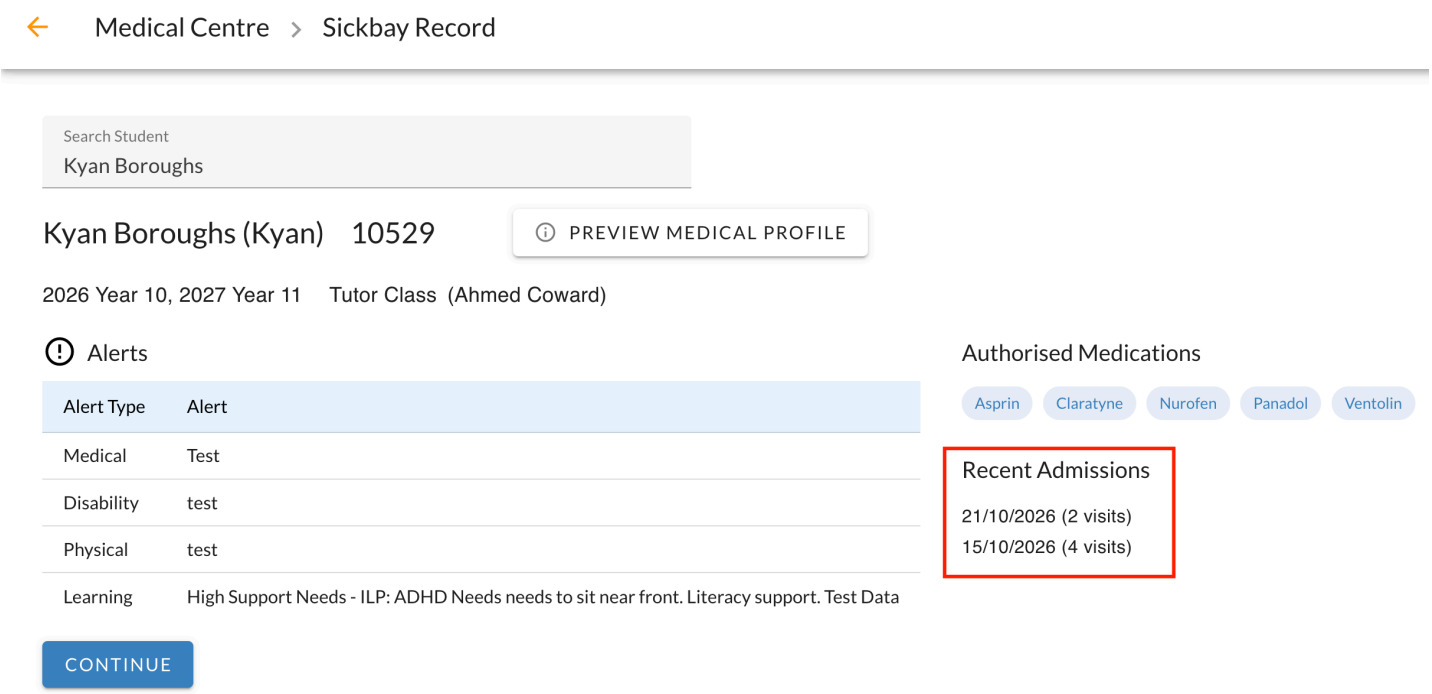
- **AI-driven ACL Explainer** - an important enhancement that helps you have certainty about the accuracy of assigned Edumate Permissions across your users. This feature uses an Edumate-authored reference file along with safe agentic AI to summarise the ACLS provided, indicate possible problems and errors and provide advice on best practice. Advice is based on the Edumate Default ACL Framework and ACL pattern that many of you use, which we highly recommend.
- **User "Masquerade" for admins** - ACL Explainer also contains a full user "Masquerade As" feature which you (and we) can use to see exactly what a specific user can see - great for troubleshooting and ACL outcome checking. Masquerade As is secure: the feature is behind a new ACL assigned by the school; it is also fully audited.

Read below for the details of what else is in this release. Also, check out Development Corner - we have other great new features also on the way!

Released Items

NEW! EDU-18894: Medical Centre - Recent Admissions on the sickbay preview

When a nurse admits a student to sickbay, the preview screen now shows the dates that student was admitted in the previous 14 days, newest first, with a count where there was more than one visit on a day.



NEW! EDU-18308: Curriculum - Australian Curriculum Version 9.0

Our ACARA Australian Curriculum integration has carried version 8.3 until now. A new Edumate tool imports version 9.0. Go to Setup>Edumate Admin>Edumate Tools.

EDU-19070: SMS now supports up to 800 characters

SMS has been always capped at 160 characters, so anything longer had to be shortened or sent as two messages by hand. All three SMS screens - Contact SMS, the Communicate menu and Office > Correspondence - now take up to 800 characters, with a counter showing how many

are left. Please note that your SMS provider charges roughly one message credit per 160 characters for each recipient, so a full 800-character message costs about six credits per recipient rather than one.

EDU-18476: Academic Reports - Disappearing Sections with two "=" signs

Disappearing sections defined with two "=" signs - for example DisappearingSection=CLASS_TYPE_MEMB_COMMA_CLASS_PRINTN=Music - now behave correctly. Where a student is not a member of any of the classes included, the section is removed from the report instead of printing "Student is not a member of any class this semester".

EDU-18287: Attendance - new signin/signout screen now operating for Student Kiosk

Our new Signin/Signout screen has now been tuned to work for individual signin via the Student Kiosk. Date and time are locked, no verification can be added, only one student per signin/signout is possible. Now students can enjoy the refined interface as well as staff.

EDU-18567: Attendance - Late Sign In now offers the "Create" absentee reason link on Mark Roll screen and View Student Attendance screen

Where a student's attendance is recorded as "Late Signed In" on the Mark Roll screen, the "Create" link to provide an absentee reason now appears on View Student Attendance, as it does for other unexplained absences. This is likely only to be used by a few schools, where teachers rather than admin staff handle absentee reasons.

EDU-18902: Attendance - "All Day" absence start time now reflects the student's own day

The start time shown against an "All Day" absentee reason was taken from the earliest period start time configured anywhere at the school, so at schools running more than one timetable it

could show a time before the student's actual day began. It is now based on the student's own timetabled classes for that day.

EDU-18903: Attendance - Absentee Reasons Register "Days" column now excludes weekends

The Days column counted raw elapsed calendar days, so any absence spanning a weekend was inflated by the weekend days. Weekends are now excluded: a Thursday to Monday absence reads 3 days rather than 5.

EDU-18558: Attendance - Morning Absence Alerts now cleared from Carer Orbit when attendance is corrected

Correcting a student's attendance from Absent to Present left the Morning Absence Alert sitting on the carer's Orbit home screen, with no way for them to dismiss it. These alerts now cleared when the attendance record is corrected by school staff.
Explanation and verification requests were never affected.

EDU-19008: Detentions - auto escalate "n" number of missed detentions

A school can again set an automation so that a student who misses a set number of detentions of one type is automatically given a detention of a different type - two missed lunchtimes giving a Friday afternoon detention, say. Misses marked Absent or Absent (Detention) now count, including detentions that have already rolled on to the next available session.

Refer to the Guide notes for this new tool at XXXXXX.

EDU-18686: Welfare - Detentions for students who have rolled into next year's form run

Schools running a parallel next-year timetable during Term 4 (Year 12 NSW) could not assign a student to a detention class once that student had started next year's form run - the incident save failed with a form enrolment warning and was rolled back. These students can now be enrolled in the current year's detention classes.

EDU-18579: Communications Register - search now includes Push Notifications

Choosing "All Sent" or "All Received" and then also using the search box to narrow to particular users or contacts dropped push notifications from the results. Emails, SMS and push notifications are now all returned, regardless of the filters used.

EDU-17383: Timetable - Atlantis/Edval sync no longer fails where future replacement data exists

An Atlantis or Edval sync against a timetable carrying staff and room replacement records dated in the future fails with a database conflict error. Replacements falling outside the timetable object's effective dates are now cleared as part of the sync, and the sync completes. Note: the future replacements are still removed, but you are now advised clearly.

Best practice tip: if you sync regularly, avoid doing staff and room replacements too far out in the future.

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In order to process the timetable, the following Replacements had to be removed.
15/07/2026: P3 Staff Replacement for "11ENG1 (JSMI)"
22/07/2026: P1 Room Replacement for "9MAT2 (C14)"
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EDU-18878: Spaces - saving or deleting a single Document folder or Photo album

Saving or deleting one document folder or photo album on a Space failed with "Unknown error: The server did not send any information about the error", while doing several at once worked. Single changes now save and delete correctly.

EDU-18880: Spaces - order of HTML callouts saved together

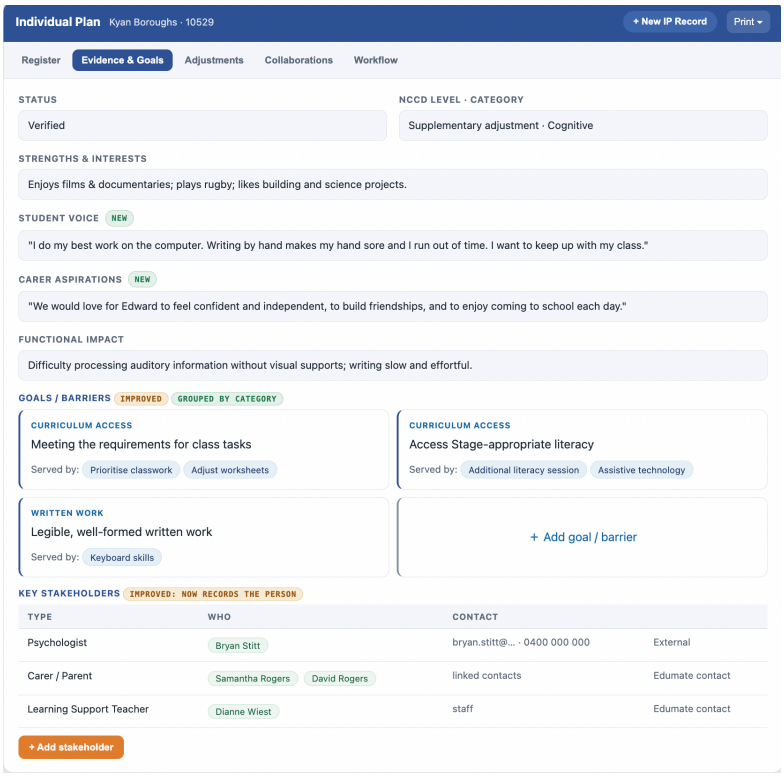
Where several HTML blocks were added to a Space and saved in one go, they were all given the same sort order, so the order they appeared in was unpredictable. Blocks now keep the order they were entered in.

Product Development Corner

Student Individual Plans - major uplift - a comprehensive, living plan you can run and share

- IP goals become real records you can group by category and link to the adjustments that serve them.
- Stakeholders become actual people, not names typed into a box.
- Adjustments carry the context in which they apply, who is responsible, and how they will be monitored.
- Reviews build a dated history instead of overwriting the last one.
- Student voice and carer aspirations sit on the plan, where they belong.
- Printing is yours to design, with an Independent Schools NSW layout provided.
- Assigned follow-up actions, chased by the system rather than by you, are already in build.

If you haven't investigated our Individual Plans, reach out to greg.collins@edumate.com.au and he'll be glad to show you around.



Released to...

Edumate 7.0. 18 November 2026.